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|  | QUALITY SURVEY AGENCY SPECIFIC CONTRACTS | | State Procurement Office 100 North 15 th Ave Suite 104 Phoenix, AZ 85007 |
| | Contract No.: | | |
| | Contractor: | | |

The Arizona State Procurement Office (AzSPO) appreciates the opportunity to serve you. It is our desire to fulfill your purchasing requirements so that your agency may carry out its responsibilities in the most effective and efficient manner. Through this survey, we seek your valuable input in helping us improve our services.

AzSPO has as an objective, to routinely assess the quality level of our contracts through customer surveys. Led by your previous input, the following definition of CONTRACT QUALITY applies to the below listed questions:

- a) Competitive Pricing;
- b) Item(s) or service meets or exceeds needs of customer;
- c) Establish contracts with responsible contractor(s)-(contract administration factor);
- d) Delivery terms are favorable, and;
- e) Timely availability of the contract (turnaround time and communication factor).

Title of the product/service that was contracted for:

Contract Officer:

How would you rate your level of satisfaction with the Quality of the above referenced contract?

_____ **Excellent** _____ **Satisfied** _____ **Dissatisfied** _____ **Very Dissatisfied**

Comments:

Name: _____

Fax/Mail the completed survey within two weeks to

Agency: _____

Administrator
 State Procurement Office
 100 North 15 Ave, Suite 104
 Phoenix, AZ 85007
 Fax: 602-542-5508

Phone: _____

Thank you!!